

Bowland High School – 3G Synthetic Turf Pitch

Noise Management Plan

May 2021

Surfacing Standards Ltd.

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International Organization for Standardization (ISO) Quality Management System (QMS) ISO 9001:2015. Registration number GB18982
Member of Sports and Play Construction Association Professional Services Group
Registered in England and Wales under registration number 05154061
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		1
Site	Bowland High School	
Document Title	Noise Management Plan	

Introduction

The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents & the local community during all operational times of the 3G Pitch at Bowland High School, and to satisfy the requirements of the Local Authority.

Planning Permission (Planning Application Reference 3/2020/0876) was granted by Ribble Valley Borough Council on the 12th March 2021 for the construction of the 3G pitch subject to conditions.

Condition number 10 of the Planning Permission notice requires that a Noise Management Plan shall be implemented prior to first use of the 3G Pitch and shall be maintained and operated at all times the pitch is in use. This document is the Noise Management Plan.

This plan identifies the following critical components:

1. Potential noise sources
2. Local Nearest Noise Sensitive Location (NNSL)
3. Noise management policies
4. Communication and complaints procedures

It is the responsibility of the nominated Noise Monitoring Officer to ensure the detailed policies and procedures are adhered to.

The nominated Noise Monitoring Officer for the school will be The Operations Manager

During school hours, The Operations Manager will be responsible for dealing with all complaints and the school already has a formal procedure in place.

The School has an existing site team of two full time site agents, one of which is always on site to coordinate the use of the facility and to deal with any enquiries/emergencies.

The noise management plan is considered to be a live document which may be revised during the operation of the 3G Pitch, in order to create an acceptable balance between the requirement for a successful sports and recreation facility and the protection of local residents' amenity.

Potential Noise Sources

Potential noise sources identified relating to the sports pitch and its vicinity include:

1. Footballs being kicked, hitting the ground and perimeter fencing
2. Shouting / cheering during matches
3. Anti-social behaviour such as swearing
4. People arriving / leaving the facility

Details of Noise Management Policy

1. The nominated Noise Monitoring Officer to regularly monitor activities on the 3G Pitch.
2. During school hours and in term time Operations Manager will be responsible for dealing with all complaints and out of school hours Site Supervisor will be responsible for dealing with all complaints.
3. Limit use of the 3G Pitch between the following hours:

Monday to Friday	0900 hours to 2100 hours
Saturday	0900 hours to 1600 hours
Sunday & Bank Holidays	0900 hours to 1600 hours

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Site	Bowland High School	2
Document Title	Noise Management Plan	

During term time, limit any community usage of the 3G Pitch to the following hours

Monday to Friday	1630 hours to 2100 hours
Saturday	0900 hours to 1600 hours
Sunday & Bank Holidays	0900 hours to 1600 hours

NB – these hours are as permitted by the planning permission notice dated 12th March 2021.

4. Ensure the maximum user capacity of the 3G Pitch is not exceeded which is as follows:

The maximum pitch player capacity is 80 players, which allows for weekend matches when four 5v5 matches may be played simultaneously; with five players and three substitutes and two coaches per team (10 players per team x 8 teams across four 5v5 pitches = 80 persons).

5. Only pre-booked lettings under a signed lettings agreement will be permitted to use the 3G Pitch.
6. All clients as part of the lettings agreement will sign up to the Code of Conduct which includes expected conduct when arriving and leaving the site plus expectations whilst on site.
7. Liaise with 3G pitch users to ensure noise management policies and the Code of Conduct are adhered to.
8. Provide a clear and reliable mechanism whereby noise complaints can be made and logged. Neighbours are given a facility to report excessive noise or anti-social behaviour directly to the school. This will allow any complaint to be investigated and addressed within a reasonable time period.
9. Follow the complaints procedure set out below.
10. When requested, provide the Local Authority with details of logged complaints and any actions taken.
11. Liaise with the Local Authority to ensure the noise management plan remains effective and revise the noise management plan accordingly.
12. Carry out maintenance work to a regular schedule as agreed and avoid conflict with the time of school and community use.
13. Noise restricting neoprene isolators: school site staff to carry out general checks to confirm that the neoprene washers are still in place between the fence panel and the fence posts, and that they have not either become dislodged or disintegrated and replace as necessary.
14. Liaise with community users of the 3G pitch to ensure only the designated car parking areas (listed below) are used to park vehicles, or drop pitch users off or collect pitch users.

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Site	Bowland High School	3
Document Title	Noise Management Plan	

Community Usage Parking

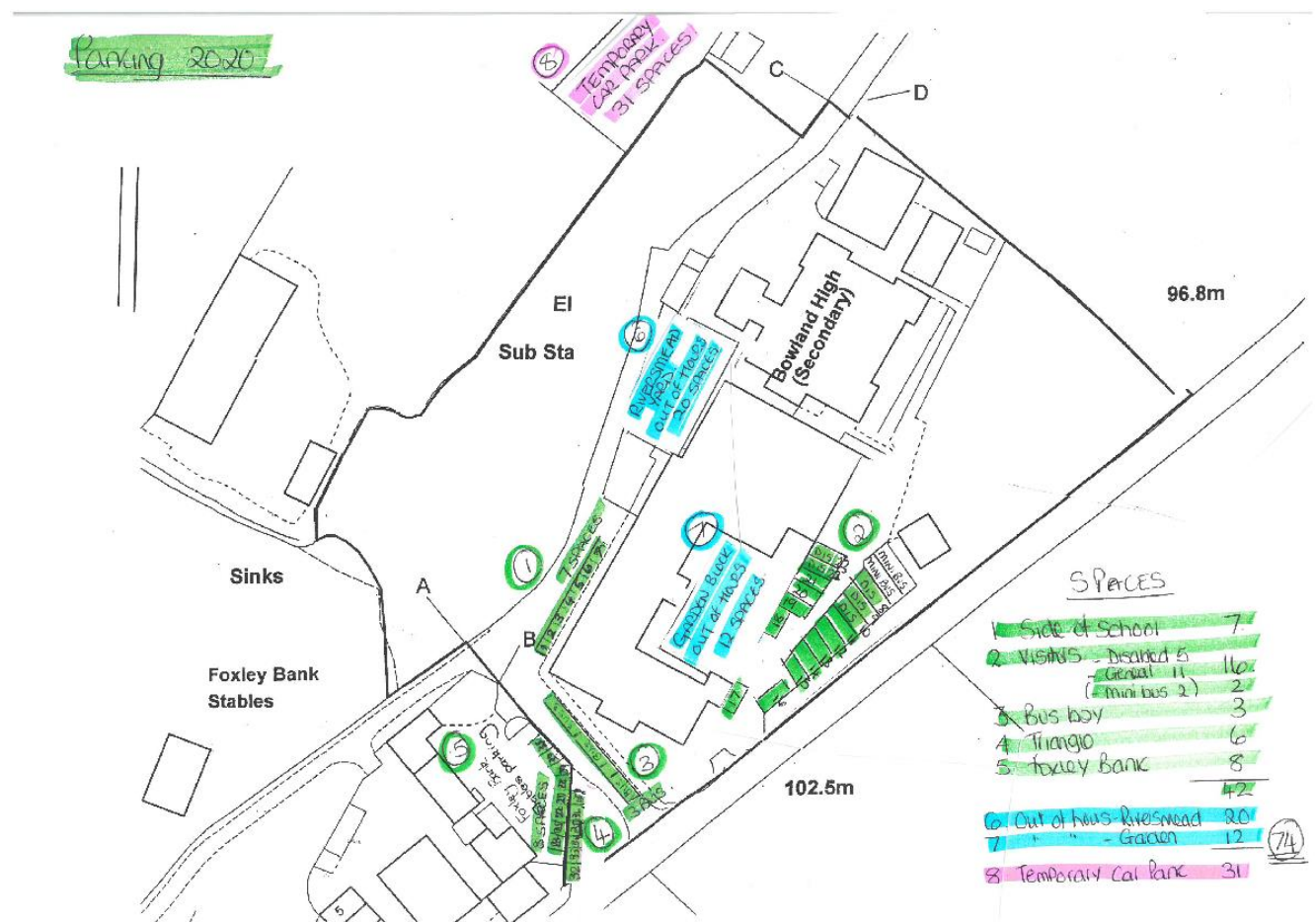
The site has the following car park capacity:

- car park bays – 74 Nr
- light goods vehicle/ minibus bays – 2 Nr
- disability bays – 5 Nr
- bus bays – 3 Nr

Community users of the 3G pitch must only park vehicles in one of the areas identified on the below car parking plan. Equally when dropping off or collecting 3G pitch users, vehicles must also only wait within a parking bay within one of the designated car parking areas. The numbers in the above bullet points relate to permanent car park bays/areas only and do not incorporate the temporary parking area near to the playing field area.

The majority usage of the 3G pitch will be by Bowland High School pupils during the school day and during these times this will not create any increase on the existing demand for car parking. Usage outside of the school day, i.e. during daylight evenings and at weekends, will be at times when these parking areas are free from teaching staff and so the existing arrangement has ample capacity to meet demand.

The Community Usage Car parking will be managed by the school's Site Supervisor who is onsite during community usage hours.



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Site	Bowland High School	4
Document Title	Noise Management Plan	

Noise Complaints Procedure



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		5
Site	Bowland High School	
Document Title	Noise Management Plan	

Complaints Reporting/ Action Plan

Complaint made by		
Date of complaint		
Amount of occurrence/s		
Time of occurrence/s		
Complaint received by		
Date complaint received		
Action/s taken		
Action authorised by		
Review of action details		
Review of action date		
Date complainant informed of progress if requested		
Adjustment to noise management plan required?	Yes	No
Adjustment date		

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Site	Bowland High School	6
Document Title	Noise Management Plan	

Code of Conduct

BOWLAND HIGH SCHOOL 3G PITCH CODE OF CONDUCT

The Code of Conduct is for the benefit of all site users, school pupils and staff, teams, football spectators and residents.

- Aggressive and violent behaviour towards pupils, staff, officials, residents or players will not be tolerated.
- Swearing or foul language and anti-social behaviour on or off the pitch is unacceptable. The centre reserves the right to dismiss users from the pitch and may lead to the cancellation of pitch hire agreements. Any decision taken by Bowland High School in this respect will be final.
- All pitch users should behave in a responsible and considerate manner so that disturbance to local residents is kept to an absolute minimum.
- Smoking is not permitted on the school site including the 3G Pitch and surrounds or changing facilities. Any team found smoking will be suspended from using these facilities.
- Football boots of any kind i.e. studs, blades, must be removed at all times before entering the school building.
- Abuse of the facilities will not be tolerated and will result that club being suspended from use of the 3G Pitch.
- Any damage caused to facilities will be charged to the team and club responsible.
- Teams who do not pay fees by the required date will not be allowed to play matches.
- Players and supporters will be expected to dispose of their litter responsibly. Any litter found on and around the 3G Pitch is the responsibility of the home teams to collect. A charge will be made should they fail to do so.
- Any regulated activity which involves working directly with children and young people under the age of 18 - such as managers and coaches and volunteers - must be aware of the safeguarding policy and procedure. Staff and volunteers must also undertake safeguarding training appropriate to their role and level of responsibility. The organisation is also responsible for ensuring that appropriate disclosure and barring service checks are carried out for staff and volunteers.
- Consideration must be given to residents when parking vehicles outside the designated school car parking areas:
 - Do not obstruct driveways
 - Do not park on pavements
 - Refrain from parking vehicles in such a manner that would cause obstruction to Residents or emergency vehicles.

Failure to observe these guidelines may result in enforcement action.

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		7
Site	Bowland High School	
Document Title	Noise Management Plan	