

Operating Statement for 2 Willows Park Lane

Planning Ref 3/2025/0365

All customers must have an appointment and I will only be taking one client at a time. A collection time is given but clients are also texted 45 minutes prior to their dog being finished so if I'm running over, they don't arrive early.

Clients will be dropping off and collecting their dog for its groom. They are not allowed to remain with their dog so will not be parked for the duration of the appointment. It's strictly drop off and collect only.

There will be at least half an hour between appointments.

Appointments will be arranged to miss peak travel times.