

Service Management Plan

SITE ADDRESS

**The Fire Barn
Longsight Road
Langho
BB6 8AD**

The showroom will be occupied by one member of staff who will take phone calls and arrange appointments for clients to visit.

Deliveries of stoves/parts are anticipated to be no more than twice a week using a sprinter/panel size van. Delivery driver will park in one of the allocated parking spaces whilst deliveries take place.

A contractor will visit the showroom to pick up parts/stoves, this is expected to be 3-4 times per week. Under normal circumstances this would only be once a day. Contractors use sprinter/panel sized vans and will park in one of the allocated parking spaces.