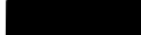


Your energy account.

Ganders Green Cottage, Clitheroe Road, Great Mitton Clitheroe,
BB7 9PH



Your estimated cost for the year.

 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

Could you save money and pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1610014732306)

Our **cheapest tariff overall** is **Next Free Boiler cover Fixed 14m v8** - you could save **£121.22** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter type, the way you pay or when you use your energy. Tariffs may be withdrawn at any time.

Good news - you pay by monthly Direct Debit (DD) so you're getting cheaper prices than if you pay when you receive your bill, and your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Remember, if you cancel your DD your prices will increase.

Your charges in detail.

Your electricity tariff.

Prices don't include VAT unless stated.

⚡ Electricity

Tariff name	Next Flex
Product type	Variable
Payment method	Direct Debit
Unit rate	26.600p/kWh
Standing charge	48.865p/day (£178.36/year)
Price guaranteed until	Not applicable
Early exit fee	None
Estimated annual usage	4210.6 kWh



Your electricity tariff.

Prices don't include VAT unless stated.

⚡ Electricity

Tariff name	Next Flex
Product type	Variable
Payment method	Direct Debit
Unit rate	25.382p/kWh
Standing charge	46.523p/day (£169.81/year)
Price guaranteed until	Not applicable
Early exit fee	None
Estimated annual usage	4210.6 kWh



We're here for you.

We welcome any questions and feedback, and are here to help you any way we can. Get in touch however suits you best:

-  **Email:** hi@eonnext.com
-  **Community:** community.eonnext.com
-  **Phone:** 0808 5015200
Speech or hearing impaired customers can put 18001 in front of our phone number to use Relay UK at no extra cost.
-  **Post:** Trinity House, 2 Burton Street, Nottingham NG1 4BX

How much energy did you use?

-  Your average electricity usage during this bill period was **10.81 kWh/day**.

Looking for energy saving tips? Head over to eonnext.com/energyefficiency to see the tried-and-trusted tips that work for us.

What to do in an emergency.

If you're experiencing a power cut:

-  If your meter is sparking or on fire: **999**
-  For help and advice visit: **powercut105.com**
-  Help or advice from your local network operator: **105**

If you smell gas or suspect a leak:

-  National Gas Emergency Line: **0800 111 999**

Visit eonnext.com/emergencies for more info on what to do in an emergency.

Fuel mix.

This shows the fuel sources of the electricity we supply for both our domestic and business customers (we've also included the UK national average for comparison).

Visit eonnext.com/fuel-mix for more information.

1/4/23-31/3/24	Coal	Gas	Nuclear	Renewable	Other	Total
E.ON Next %	2.1	9.9	1.5	85.5	1.0	100
UK national average %	6.3	35.0	12.7	43.2	2.8	100

Need energy help or advice?

We've got lots of payment support and advice at eonnext.com/paymenthelp or call **0808 501 5200** and we'll do all we can to help.

Get independent energy help.

If you're struggling to pay for your energy or need help with an energy problem contact Citizens Advice at citizensadvice.org.uk/energy or call 0808 223 1133 (calls are free) - for Relay UK call 18001 then 0808 223 1133 or 0808 223 1144 for Welsh speaking support. If you live in Scotland visit Advice Direct Scotland at energyadvice.scot, call 0808 196 8660 (calls are free) or for BSL head to contactscotland-bsl.org.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice - they can refer you directly to the Extra Help Unit service if you need help with an energy complaint.

Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help.

You can sign up, update your current info or find out more about our Priority Services Register at eonnext.com/psr. Or get in touch and we'll sort this for you.

If you're not happy, we're not happy.

Why? Because giving you the very best service we can is important to us. If something's not quite right, please tell us using the contact details opposite so we can fix it for you.

On the rare occasion we can't find a solution that works, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at energyombudsman.org, by phone on 0330 440 1624, or by post at Energy Ombudsman, PO Box 966, Warrington, WA4 9DF.

Visit eonnext.com/unhappy for our complaints handling procedure or get in touch.

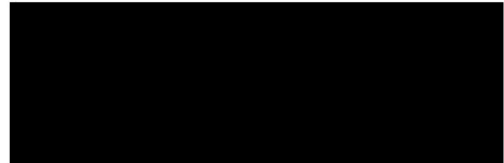


Get in touch with us

 eonnex.com/contact

 hi@eonnex.com

V



Your estimated cost for the year.

 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

Could you save money and pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1610014732306)

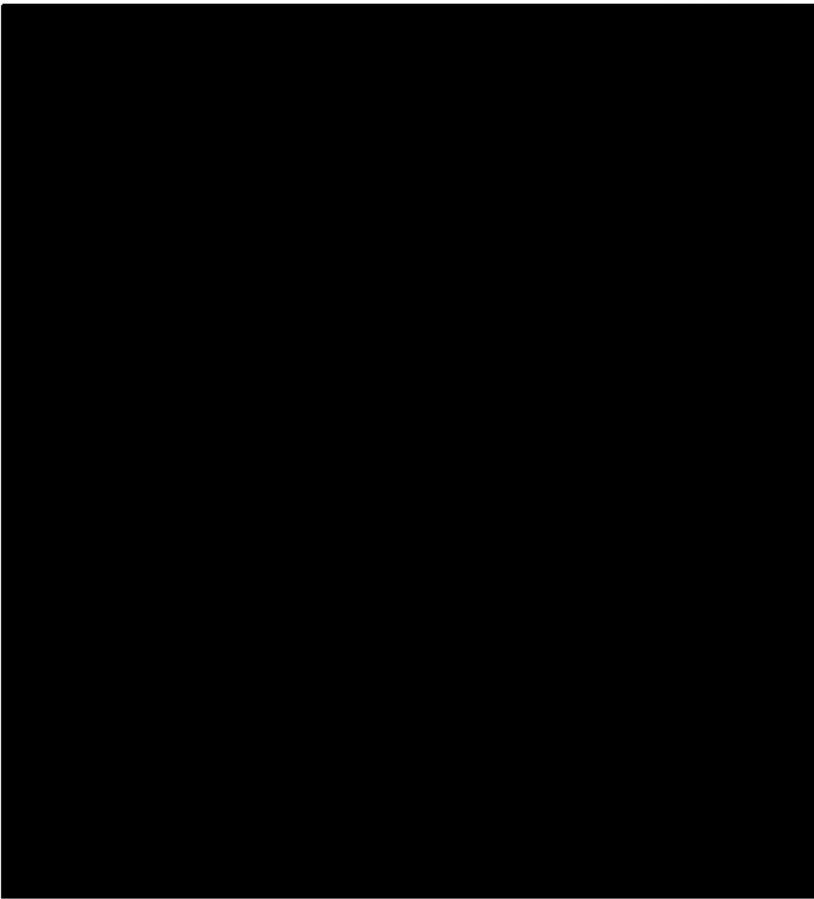
Our **cheapest tariff overall** is **Next Free Boiler cover Fixed 14m v6** - you could save **£186.52** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter type, the way you pay or when you use your energy. Tariffs may be withdrawn at any time.

Good news - you pay by monthly Direct Debit (DD) so you're getting cheaper prices than if you pay when you receive your bill, and your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Remember, if you cancel your DD your prices will increase.

Your charges in detail.



Your electricity tariff.

Prices don't include VAT unless stated.

 Electricity

Tariff name	Next Flex
Product type	Variable
Payment method	Direct Debit
Unit rate	26.600p/kWh
Standing charge	48.865p/day (£178.36/year)
Price guaranteed until	Not applicable
Early exit fee	None
Estimated annual usage	4215.8 kWh



We're here for you.

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-  **Phone:** 0808 501 5200
Speech or hearing impaired customers can put 18001 in front of our phone number to use Relay UK at no extra cost.
-  **Post:** Trinity House, 2 Burton Street, Nottingham NG1 4BX

How much energy did you use?

-  Your average electricity usage during this bill period was **9.38 kWh/day**.

Looking for energy saving tips? Head over to eonnex.com/energyefficiency to see the tried-and-trusted tips that work for us.

What to do in an emergency.

If you're experiencing a power cut:

-  If your meter is sparking or on fire: **999**
-  For help and advice visit: **powercut105.com**
-  Help or advice from your local network operator: **105**

If you smell gas or suspect a leak:

-  National Gas Emergency Line: **0800 111999**

Visit eonnex.com/emergencies for more info on what to do in an emergency.

Fuel mix.

This shows the fuel sources of the electricity we supply for both our domestic and business customers (we've also included the UK national average for comparison).

Visit eonnex.com/fuel-mix for more information.

1/4/23 - 31/3/24	Coal	Gas	Nuclear	Renewable	Other	Total
E.ON Next %	2.1	9.9	1.5	85.5	1.0	100
UK national average %	6.3	35.0	12.7	43.2	2.8	100

Help and support.

We'll work with you if you're struggling to pay your energy bills. Visit eonnex.com/paymenthelp for help and support or get in touch with us. There are also some independent help and support options for you:

- StepChange** offer independent debt help and advice at stepchange.org or call them on 0800 138 1111.
- Citizens Advice** and **Citizens Advice Scotland** are the official source of free and independent energy advice and support at citizensadvice.org.uk/energy or call them on 0808 223 1133.
- If you're worried about how money can impact your mental health, talk to our charity partner **Mind** at mind.org.uk or call them on 0300 123 3393.

Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help.

You can sign up, update your current info or find out more about our Priority Services Register at eonnex.com/psr. Or get in touch and we'll sort this for you.

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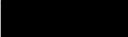
 hi@eonnex.com

V

Your energy account.



Your estimated cost for the year.

 a year for electricity

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Could you save money and pay less?

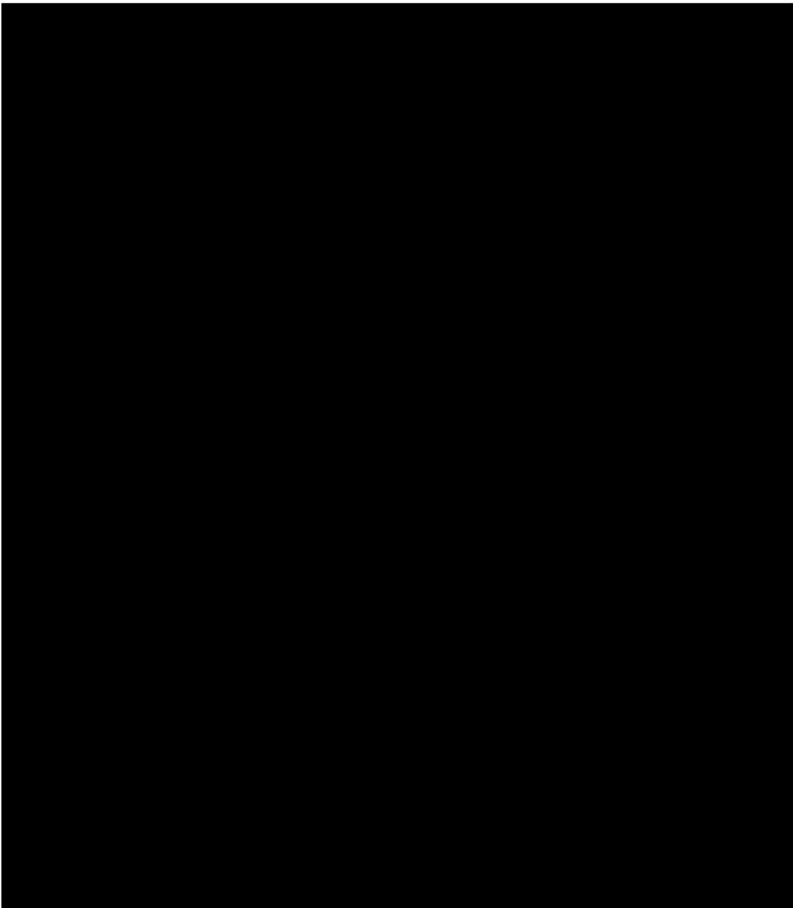
Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1610014732306)

Our **cheapest tariff overall** is **Next Fixed 12m v56** - you could save **£206.66** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter or the way you pay.

Your charges in detail.



Your electricity tariff.

Prices don't include VAT unless stated.

 Electricity

Tariff name	Next Flex
Product type	Variable
Payment method	Direct Debit
Unit rate	26.600p/kWh
Standing charge	48.865p/day (£178.36/year)
Price guaranteed until	Not applicable
Early exit fee	None
Estimated annual usage	4177.3 kWh



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What to do in an emergency.

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