

Valley View Dog Daycare – Noise Management Plan

Location: Valley View Dog Daycare



1. Purpose

This Noise Management Plan outlines the procedures and daily practices in place at Valley View Dog Day Care to ensure that noise associated with the care and exercise of dogs is minimised and does not cause disturbance to neighbouring landowners or surrounding uses.

This plan forms part of the site's standard operating procedures and staff training handbook. It is reviewed annually and following any operational changes.

2. Operational Overview

- **Staffing:** Minimum of 4 trained staff members on site during all operating hours.
- **Operating hours:** 10:00am – 3:00pm, Monday to Friday.
- **No weekend operation.**
- **No client access:** All dogs are collected and returned by Valley View staff using adapted vans. There are no client drop-offs or collections on site.

3. Noise Management Controls

3.1 Behavioural Screening and Dog Suitability

All dogs attending Valley View are carefully assessed to ensure they are suitable for a group day care environment. This process reduces the likelihood of excessive vocalisation or stress-related noise.

Screening procedure:

1. Behavioural questionnaire assessment – completed prior to any booking.
2. Meet and Greet – individual introduction on site without other dogs present.
3. Trial Day – supervised day session to assess social compatibility and response to the environment.
4. First Month Recap – review of behaviour and integration into the group.

Only dogs who demonstrate appropriate social and calm behaviour are accepted. Dogs showing signs of persistent barking, reactivity, or stress will not be offered continued placement.

3.2 Daily Noise Control Practices

- The total number of dogs that will be kept and exercised within the new extension will be strictly limited to a maximum of 16 dogs at any one time in order to control noise levels and activity on site
 - Dogs are grouped according to size, temperament, and play style across three separate outdoor spaces to maintain calm, balanced energy levels.
 - Staff proactively manage play to prevent overstimulation and excessive barking.
 - The day follows a structured routine including play sessions, lunchtime rest, and afternoon enrichment to encourage a calm atmosphere.
 - Any barking that begins is immediately addressed by staff using positive distraction and redirection techniques.
 - Staff remain on-site and in control at all times when dogs are present.
 - Rest and quiet periods are scheduled each day (lunchtime rest time) to prevent fatigue and overexcitement.
-

3.3 Site Management

- Dogs are only exercised within the secure, dedicated play areas and always remain supervised.
- Perimeter fencing and screening are maintained to prevent visual triggers that could cause barking.
- No amplified music, radios, or similar devices are permitted within the dog areas.
- The site is only accessed by staff, no general public, clients, or visitors are permitted in the day care area.
- Waste collection is undertaken during working hours only and is collected at the golf club to minimise additional traffic noise on Whalley Old Road.
- Staff vehicles and collection vans arrive and depart once per day, avoiding multiple traffic movements.

3.4 Staff Training and Responsibilities

- All staff receive training on the noise management procedures during induction and as part of ongoing professional development.
 - The noise management plan is included within the staff training handbook.
 - Staff are responsible for monitoring and maintaining calm group behaviour throughout the day.
 - Management encourages open reporting of any potential noise concerns or behavioural patterns.
-

4. Monitoring and Review

- This Noise Management Plan will be reviewed annually or sooner if requested by Environmental Health or following any operational changes.
 - Any concerns raised regarding noise will be recorded, investigated, and appropriate measures taken to prevent reoccurrence.
 - The business is committed to maintaining positive relationships with neighbouring landowners and ensuring all activities remain compliant with Environmental Health standards.
-

Approved by:

Emma Knowles

Date: November 2025

Next Review: November 2026