

[REDACTED]

From: [REDACTED]
Sent: 14 March 2026 16:58
To: Planning
Subject: Planning Objection BB6 8AB (Application No: 3/2026/0135)

⚠ External Email

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FAO: Planning Team (Lucy Walker)

Good Afternoon,

I am putting in writing my objection to the proposed planning application (number 3/2026/0135) regarding the coach yard off Whalley Road, Langho, BB6 8AB.

Firstly, activity at the yard can be very noisy at all hours of the day (before 7am), including idling coaches, jet washing and gate opening. We can feel the vibrations from the idling buses in our home, which is very unsettling. It is enough to disrupt mirrors and photo frames, and I fear this could be having a negative impact on the foundations of the surrounding houses. This activity takes place [REDACTED] and other residential properties.

Last summer, Biffa bin collections took place at approximately 5am on more than one occasion, which was noisy not just from opening and closing gates etc, but the idling vehicle and the reverse tannoy of "vehicle reversing" on repeat was totally inappropriate in a residential setting at this time of day. I have documented this also.

We feel unable to use our garden in the summer months for many reasons. It is incredibly noisy, the fumes coming from the vehicles and debris that is created when sandblasting the container etc makes for a very unpleasant atmosphere. The container is covered in dirt and so when cleaned creates huge debris clouds that fill the air.

Staff climb on the top of coaches to clean them, which creates a privacy issue. Trees have also been cut down (there is still a ladder up at a tree as I type this), which adds to the noise and privacy issue.

There has also been instances where coaches have been obstructing the entrance to Petre estate, adjacent to Petre garage. This is the only access to Petre estate.

There are also various other buses that use the site, which I have documented.

All in all, I feel increasingly like we live in the middle of an industrial estate. The pollution from noise and fumes is inappropriate in such close proximity to peoples homes and gardens. I have documented many of these points discussed above.

Yours sincerely

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 15 March 2026 13:47
To: Planning
Subject: Objection to application Number: 3/2026/0135 - BB6 8AB (FAO: Lucy Walker)

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For consideration of Lucy Walker and the Planning Team

Objection to the following proposed plans:

Application Number: 3/2026/0135
Grid Ref: 370964 434826
Location: Site off Whalley Road, Langho, BB6 8AB

Good afternoon,

I formally object to the development above for the following reasons:

Noise pollution - Noisy activity at all hours of the day, including buses with the diesel engines left running creating vibrations through the house, gates opening and closing, jet washing coaches and welfare container etc. Bin collections before 7am. Even with all doors and windows closed, the noise can be excessive, particularly in the summer months when operations are at their peak.

Air Pollution / Hygiene - Fumes from idling buses, extreme debris and dust from jet washing. The amount of debris and dust plumes that were created last summer from cleaning the welfare container made our garden unusable and forced us to keep indoors with windows and doors closed in summer.

Welfare Container (Toilet) / Hygiene - This is located EXTREMELY close to numerous properties, [REDACTED]. This container is to provide a toilet for the numerous staff members. I do not wish [REDACTED] container used as a toilet. I am sure nobody would want this so [REDACTED]

I also don't [REDACTED] to be outside when plumes of dust and debris from power washing the container engulf the garden, **especially** given the fact that the container is being used as a toilet.

Privacy / Environmental Issues - Trees being cut, staff standing on top of coaches when cleaning them which overlooks various properties, including ours.

Congestion - There is only one entrance and exit to the Petre estate, which leads on to the entrance of the depot. The scale of the operations taking place is too frequent in summer months to not have an effect on surrounding properties.

All the above make for a very disruptive environment which is inappropriate for a residential area. It feels like the area is less residential and more industrial/building site, which is unsettling for our family and I'm sure others must feel this way too.

Please take our points into consideration.

Kind regards

[Redacted signature]

[REDACTED]

From: [REDACTED]
Sent: 16 March 2026 21:53
To: Planning
Subject: Planning application 3/2026/0135

⚠ External Email

This email originated from outside Ribble Valley Borough Council. Do **NOT** click links or open attachments unless you recognize the sender and are sure the content within this email is safe.

To whom it may concern

In regard to Orrell Coaches planning application, I would like to comment on how this business has impacted on my home, activities and wellbeing.

Since starting their business, the issues I have are:

1. I wholly disagree with Benchmark Accoustics. All the testing they undertook was in controlled conditions planned between the bus company and the accoustics company.
2. The buses are pressure washed at weekends as well, not as stated just during the week. This has resulted in taps being left on and running after the workers have left site. Of loud shouting between the workers, including abusive language, bullying and obscenities. On asking them to quieten down one Sunday afternoon as I had my [REDACTED] to visit, I was sworn at. They were also asked once to turn the engine off of a bus [REDACTED]. I was verbally abused.
3. The buses idle for well over 20 minutes regularly. In the last week this has been the case, where the bus has run for much longer than 5 minutes, and can be heard and smelt from [REDACTED].
4. The buses have stopped literally on the [REDACTED] and had the engine idling for in excess of 20 minutes. In the winter longer. As the bus is [REDACTED] it means my privacy is intruded on. I have photo's and videos to prove this.
5. The workers access the roof of the bus to clean it, intruding on my privacy [REDACTED], or in a [REDACTED].
6. I disagree with the statement that the buses run irregularly. There are regular daily runs by which the coach leaves early, and returns after 9, and go out again in the afternoon and returns late afternoon.
7. I disagree with the statement that bus activity is around 17 days a month. It is closer to daily, including weekends. Some weekends the buses are quiet, but there can still be workers around.
8. There is a statement that coach movement is 15% between 19:00 and 23:00 and yet proposed hours are 07:00 to a max of 22:00. Please clarify, as when returning late at night in winter months the coach continues to run its engine in excess of 5 minutes, sometimes much longer, and this can be after 23:00.

9. The position of the 'office' which is a shipping container is [REDACTED], with the door [REDACTED]. There has been more activity there recently, and this affects my privacy.

10. The fumes from the buses can be smelt when the inside of the buses are being cleaned in the winter when it is dark, as the workers need to see by running the bus to have the internal coach lights on. The fumes can be smelt in my house. There is no external lighting on the site as far as I am aware.

11. The Orrells arranged to have a number of trees cut down last spring whilst birds were nesting (we have a very large number and variety of birds behind Petre Wood Close) and did not seek advice from the council before going ahead with this activity. It has also left us more exposed to noise and the unsightly mess of Monks contractors.

This company and their activities are not appropriate for a now residential area. The fumes, the intrusion of my privacy, the shouting and language are not acceptable. It means I cannot enjoy my garden at the weekends in the summer. I have to listen to one particular worker verbally abusing the other workers, swearing, belittling and shouting at them. There is no consideration of the residents, who have already had increased exposure to noise from the A59 following the cutting down of trees on this site by United Utilities, which were meant to have been replaced.

I have regularly had a bus stop with its engine running just a few [REDACTED] fence and I have had to move [REDACTED] due to me [REDACTED].

I hope you take my comments into account, as the past few years, with the increased industrial activity [REDACTED], it has impacted on my mental wellbeing, privacy, and possible health from diesel fumes.

Yours sincerely

[REDACTED]