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For the Attention of:

Nicola Hopkins
Director of Economic Development and Planning
Ribble Valley Borough Council
Department of Development
Council Offices
Church Walk
Clitheroe BB7 2RA

Date 06/08/2026

Our Reference: **STG-RBL-RIB-223**

Dear Nicola,

Haweswater Aqueduct Resilience Programme of Works in the Borough of Ribble Valley under Planning Permission 3/2021/0661 (Marl Hill Section)– Details of the Ribble Valley Customer and Stakeholder Local Engagement Plan to Discharge Condition 32 for works at the Marl Hill Section.

The Haweswater Aqueduct Resilience Programme (HARP) is a regionally significant infrastructure programme which benefits from policy support and planning permission, and for which there is an established urgent need. United Utilities have appointed Cascade Infrastructure Ltd to fund, design, construct and maintain the HARP programme of works, and Cascade have in turn appointed STRABAG to carry out the design and construction.

HARP is a proposal to replace six existing underground tunnel sections of the 110km Haweswater Aqueduct. The aqueduct takes raw water from the Haweswater Reservoir along a 16km section to a water treatment works (WTW) near Kendal for treatment. From this WTW the aqueduct conveys treated water southward to a WTW in the borough of Bury. Along its length there are a number of water mains that branch off the aqueduct supplying treated water to customers in Cumbria, Lancashire and Greater Manchester.



A series of HARP works are proposed in the Ribble Valley Borough Council authority area, including works for a replacement section of aqueduct and associated temporary and permanent works and infrastructure.

Full planning permission (Council Ref: 3/2021/0661) for the Marl Hill Section of HARP was granted on 19 January 2024, subject to a series of planning conditions and s106 obligations.

The Ribble Valley Customer and Stakeholder Local Engagement plan will also be utilised for the Bowland Section of HARP under planning permission 3/2021/0660 and a separate, duplicate of this application has been previously submitted under Condition 32 of that permission.

Scope of this Application

This application is to discharge Condition 32 of the above permission, in respect of details of the Ribble Valley Customer and Stakeholder Local Engagement Plan.

Condition 32 states:

“Condition 32 – Stakeholder and Customer Communications Management Plan

Prior to the commencement of any of the enabling works a Stakeholder and Customer Communications Management Plan shall be submitted to and approved in writing by the Local Planning Authority. The plan shall include clear objectives and processes on how the work will be delivered to mitigate impacts of the development to the communities. The Plan shall be kept continually under review during the lifetime of the development to ensure it is reactive to matters affecting the communities at that time. Communications thereafter shall be co-ordinated by the community liaison officer in accordance with the approved plan.

REASON: The development hereby approved will impact on the local communities and clear communication is needed throughout all aspects of the development.”

The following documents are submitted alongside this application, which, together with this covering letter comprise the application submitted for approval.

Table 1 - Drawings and documents accompanying this application

Drawing/Document Title (Number)	For Approval/For Information
Covering Letter 80061155-STB-HARRX-DS-CO-T-00073	For Approval
Ribble Valley- Customer and Stakeholder Local Engagement plan 80061155-STB-ZZZZ-NA-PL-T-00005 REV P01	For Approval



Ribble Valley- Customer and Stakeholder Local Engagement Plan

This Ribble Valley Customer and Stakeholder Local Engagement Plan sets out how United Utilities, Cascade Infrastructure and STRABAG will engage with customers, communities, elected representatives, local authorities, statutory bodies and local interest groups affected by the HARP programme of works in Ribble Valley.

The plan has been prepared to support the discharge and ongoing implementation of relevant planning conditions, Section 106 obligations and highways commitments associated with the Bowland Section and Marl Hill Section in Ribble Valley. It explains what engagement will take place, who will be involved, how feedback will be captured, and how local issues will be escalated and managed.

This document should be read alongside the approved planning permissions, Section 106 agreements, Construction Traffic Management Plans, the Section 278 highways agreement, the submitted Phasing Plan and the Community Liaison Officer Terms of Reference.

The Ribble Valley works relate to the Bowland Section and Marl Hill Section of the HARP programme of works. The area includes rural villages, agricultural land, the Forest of Bowland National Landscape, river corridors, public rights of way, local businesses, tourism destinations and sensitive ecological and landscape receptors.

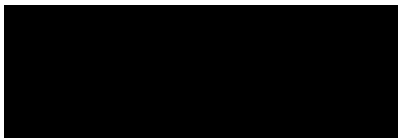
Summary

This application is to discharge Condition 32 of the above permission, in respect of details of the Ribble Valley Customer and Stakeholder Local Engagement plan. It has been developed and submitted in accordance with planning permission reference 3/2021/0661.

We would be very grateful for a timely determination within the statutory decision-making timeframes, in order to assist in maintaining the programme for delivery of HARP.

I trust this is helpful. If you have any queries relating to this application, please don't hesitate to contact me on [REDACTED]

Yours Sincerely,



Tim Snell

Town Planning Lead, Haweswater Aqueduct Resilience Programme, STRABAG UK



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Cc.

