## JOB DESCRIPTION



Ribble Valley Borough Council

www.ribblevalley.gov.uk

JOB TITLE:	Land Charges Officer
<b>REFERENCE NO:</b>	CE203
SALARY SCALE:	Scale 4 (scp 10-13) £25,545 to £26,873 per annum
HOURS OF WORK:	37 Hours Per Week
POST NO:	E11
SERVICE AREA:	Legal and Democratic Services
<b>RESPONSIBLE TO:</b>	Head of Legal and Democratic Services
JOB PURPOSE:	To maintain and keep up to date the register of local land charges and to deal with all searches of the register and additional enquiries.

## **KEY RESULT AREAS:**

- To undertake the day-to-day management of and ensure the efficient operation of the Local Land Charges system.
- To maintain and update the Local Land Charges Register in accordance with existing, amended or new legislation.
- To conduct official searches of the Register and carry out the processing of enquiries, their completion and verification of all replies to Official Certificates of Search and Enquiries.
- To obtain requisite information from other service areas in order to answer Con.29 enquiries.
- To assist individuals carrying out personal searches.
- To ensure that fees are charged and recovered for the service in a timely manner and that the Council's accounting procedures are followed.
- To compile and analyse statistical information to measure performance indicators.
- To use mapping systems to identify features such as conservation areas, road adoptions and public rights of way.

- To deal with enquiries and correspondence in connection with the Local Land Charges services.
- To attend national and regional meetings of the National Association of Local Land Charges Officers and with the Land Registry on behalf of the Council.
- To identify and implement new and innovative ways of improving service delivery.
- To be responsible for ensuring the data quality of all information related to the duties of the post.
- To adhere to the Council's policies including equal opportunities and health and safety.
- Such other duties of a similar responsibility level as may be allocated to the post from time to time.

Signed Date	
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Name (Print) .....

## PERSON SPECIFICATION

ESSENTIAL	DESIRABLE	TO BE IDENTIFIED BY			
Qualifications	-				
Good standard of education (5 GCSE's with a minimum of grade C/4 in Maths and English).		Application Form/ Interview			
	NVQ Level 4 Local Land Charges.	Application Form/ Interview			
Experience					
	Knowledge of how to maintain and keep up to date the register of Local Land Charges.	Application Form/ Interview			
	Ability to deal with all searches of the register and additional enquiries.	Application Form/ Interview			
Skills/Knowledge					
Excellent IT skills.		Application Form/ Interview			
Able to read and interpret maps and plans.		Application Form/ Interview			
Excellent customer service skills, including ability to deal effectively with written, verbal and face to face enquiries.		Application Form/ Interview			
Ability to manage own workload to meet deadlines within tight timescales and conflicting priorities.		Application Form/Interview			

ESSENTIAL	DESIRABLE	TO BE IDENTIFIED BY		
Skills/Knowledge				
	Knowledge of the district.	Application Form/ Interview		
	Experience of using a Geographical Information System (including special datasets).	Application Form/ Interview		
	An understanding of financial systems and procedures.	Application Form/ Interview		
Additional				
Organised and meticulous approach to record keeping.		Application Form/ Interview		
Hard working and able to work rapidly but accurately.		Application Form/ Interview		
Able to work with a range of staff and to liaise closely with other departments.		Application Form/ Interview		
Flexible and adaptable approach.		Application Form/ Interview		
Ability to implement and manage change in response to changes caused by internal and external factors.		Application Form/ Interview		